Terms & Conditions – Archiworld Boutique

Last updated: 10 October 2026

Archiworld Boutique
Operated by Allard BV
Bischoffsheimlaan 39, Box 4
1000 Brussels, Belgium
Email: sales@allard.be
Website: https://shop.archiworld.com

By placing an order on shop.archiworld.com, you agree to the following Terms & Conditions, without prejudice to your mandatory consumer rights.

1. Our Products

Archiworld Boutique offers an exclusive collection of fragrances inspired by architecture, design, creativity and the art of living.

Our collection includes:

- Eau de Parfum
- Scented diffusers
- Scented candles
- Luxury fragrance gift sets

Our fragrances are developed to create distinctive sensory experiences, combining carefully selected ingredients with an appreciation for elegant architectural environments.

Product descriptions, compositions, volumes and usage recommendations are displayed on the relevant product pages.

2. Prices and Payment

All prices are displayed in euros (EUR) and include applicable VAT unless explicitly stated otherwise.

Payments are securely processed through Stripe and the payment methods available at checkout, including eligible credit cards, debit cards and digital wallets.

An order is accepted once payment has been successfully completed and the order has been confirmed.

Shipping costs and any applicable additional charges are displayed before the order is finalized.

Archiworld Boutique reserves the right to correct obvious pricing or technical errors, subject to applicable consumer law.

3. Shipping and Delivery

We deliver to addresses within the European Union and selected international destinations, subject to transport regulations and carrier availability.

In-stock products are generally dispatched within 2 to 5 business days, unless otherwise specified.

Customers will receive shipment confirmation and tracking information when available.

As certain fragrance products contain alcohol or other substances subject to transport restrictions, delivery availability may vary by destination.

We reserve the right to decline or cancel delivery to destinations where shipment is prohibited or cannot reasonably be arranged. In such cases, any payment received for undeliverable products will be refunded.

Delivery estimates are indicative and do not affect the customer's statutory rights concerning delivery.

Any import duties or taxes for deliveries outside the European Union will be communicated where applicable and handled according to the information provided at checkout.

4. Right of Withdrawal and Returns

Consumers purchasing online generally have the right to withdraw from their purchase within **14 days of receiving the goods**, without providing a reason, subject to applicable legal exceptions.

To exercise this right, customers must notify Archiworld Boutique by email at sales@allard.be within the withdrawal period.

Products must be unused and returned within 14 days after communicating the decision to withdraw.

Fragrances, Candles and Diffusers

For hygiene, safety and product integrity, the returning products most be unused, unopened and, in their original packaging.

Certain sealed products that are unsuitable for return for health protection or hygiene reasons may be excluded from the right of withdrawal if unsealed after delivery, where the relevant legal conditions are satisfied.

Gift Sets

Luxury gift sets may be returned under the same statutory withdrawal conditions. Where a set is sold as a single product, the complete set should be returned.

Any applicable exception for unsealed products will be assessed according to the nature and condition of the individual products.

Return Procedure

Customers should contact sales@allard.be before returning an order to receive return instructions and the applicable return address.

If you wish to return a product because you have changed your mind, you must pay the return shipping costs. If the product is defective, damaged or incorrect, Archiworld Boutique will cover the necessary return shipping costs.

Using a tracked shipping service and retaining proof of postage is mandatory.

Where the right of withdrawal applies, refunds will be issued within 14 days after we receive the withdrawal notification. We may withhold reimbursement until the goods have been received.

Refunds include the payment for the purchased products, excluding the delivery charge,

Refunds will normally be made through the original payment method.

Nothing in this section limits statutory rights concerning defective or non-conforming products.

5. Damaged, Defective or Incorrect Products

All products are carefully packed to minimize the risk of damage during transportation.

If an order arrives damaged, leaking, broken or incorrect, customers are encouraged to contact us as soon as possible at sales@allard.be.

Where possible, please provide:

- The order number
- A description of the problem
- Clear photographs of the product and packaging

Depending on the circumstances and the customer's statutory rights, we will arrange an appropriate replacement, refund or other legally required remedy.

Customers are encouraged to report visible transport damage promptly. Failure to report an issue within a specific number of days does not remove statutory consumer rights.

6. Product Quality and Natural Variations

Our fragrances are created with an emphasis on quality, originality and the relationship between scent, architecture and atmosphere.

Minor variations in colour, appearance or scent perception may occur due to ingredients, storage conditions and individual sensory perception.

Such variations do not automatically constitute product defects, provided the products conform to their descriptions and applicable legal requirements.

Fragrance longevity and intensity may vary depending on skin chemistry, room dimensions, temperature, airflow and usage conditions.

7. Product Safety and Care

Customers must follow all safety instructions, warnings and usage recommendations provided on the product packaging and accompanying documentation.

Eau de Parfum
For external use only.